RIC 2004 Operating Experience Session T4

"Internal Operating Experience Communications"

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- Task Force
 - Functional elements of sound OE exist
 - Short term, long term efforts of identifying safety issues
 - Assessing significance
 - Taking actions to address the issues
- Effectiveness
 - Work in concert with agency
 - Inspection, licensing, research programs

- Improvements made in parallel with Task Force efforts
 - RES new web page public
 - http://nrcoe.inel.gov/index.cfm
 - NRR new web page internal
 - Some proprietary information
 - INPO, IAEA, Predecisional Briefings
 - Most publicly available
 - http://www.nrc.gov/reading-rm/doc-collections/eventstatus/
 - http://www.nrc.gov/reading-rm/doc-collections/gencomm/index.html

- Organizational realignment of OE function with inspection program
- Improved communication to end users
 - Subscription email in topical areas
 - Designated points of contact

- Going Forward
 - Implementation plan developed by April '04
 - Framework for new program December '04

Changes Directly Affecting Industry

- Task Force concluded that existing requirements governing licensee review of OE were adequate
- Inspection Procedure 71552,
 "Identification and Resolution of Problems" Revised
 - Mandatory sampling of generic communication actions biennially

Changes Directly Affecting Industry

 Expect more direct follow-up of actions taken in response to generic communications